

JOB DESCRIPTION FOR SERVICE TECHNICIAN

(Hours – 7:30AM – 4:00PM, M-F, Overtime as Assigned, On Call Rotation)

REPORTING STRUCTURE

This position reports directly to the Service Department Manager.

Internal support is provided by the Service Administrator/Coordinator.

OVERVIEW

Full time Service Employee providing mechanical, technical assistance with repair to air compressors, vacuum pumps, dryers, and related equipment located on customer facilities and adhering to all guidelines set forth. The Service Technician serves customers by installing, trouble-shooting, repairing, and maintaining all makes of rotary screw and reciprocating air compressors, along with additional compressed air systems and components.

ESSENTIAL FUNCTIONS

- Equipment Evaluation
- Preventative Maintenance
- System installations (often requiring bending, twisting, and reaching motions as well as lifting)
- Lifting and utilization of equipment to lift machinery (weighing 50 lbs. +)
- Piping, Troubleshooting, and Repairs
- Usage of precision measuring tools for diagnostic, trouble shooting
- Training to have knowledge of all operations and parts manuals associated with equipment
- All other related duties as assigned by supervisor.

REQUIREMENTS

This position requires physical work performed in environments which could involve high temperatures, confined spaces, lifting and utilization of equipment to lift machinery weighing 50lbs and upwards, bending, twisting and reaching motions. Proper protective gear must be worn for many of these tasks, depending upon the environment.

INTERPERSONAL AND ORGANIZATIONAL SKILLS

Strong organization of systems and protocols when dealing with customers and customer inquiries are required.

TRAINING AND CONTINUING CERTIFICATIONS

Manufacturer's Trainings and In-house trainings will be provided and assigned as necessary. Some training locations will require travel in order to participate. OSHA Certifications will be obtained and trainings attended as needed.